



# TECHNICAL UPDATE

MAY 16<sup>TH</sup> 2019

## SOFTWARE VERSION 2.9

It has come to our attention there is an issue with the software version 2.8 (R2287) that was recently released. When upgrading from a system running version 2.5 or earlier there is a risk the upgrade results in system failure (error code E128 - Interceptor stuck).

Upgrading to version 2.8 in systems running version 2.6 or 2.7 does not cause issues. Nevertheless it is advised not to upgrade to version 2.8 (R2287).

Attached is a new software release, version 2.9 where this issue is eliminated. The software version 2.9 is also available for download at [www.zipwake.com](http://www.zipwake.com)

## SYSTEM UPGRADE

Download the software upgrade file from [www.zipwake.com](http://www.zipwake.com) and copy it to the root of a high quality USB memory stick. Then refer to the Operator's Manual Section 17 and follow the remaining steps, or follow the link: <https://youtu.be/UPm5woBwa3Y>



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